Electronic copy of letterhead

STATE OF MISSOURI

Jeremiah W. (Jay) Nixon, Governor Mark N. Templeton, Director

DEPARTMENT OF NATURAL RESOURCES

www.dnr.mo.gov

October 20, 2009

Mr. Tim Ganz EMS Representative Missouri American Water Company – St. Louis County Central Plant 901 Hog Hollow Rd. Chesterfield, MO 63017

Dear Mr. Ganz:

We were pleased to have received your annual report. We accept it as written. It highlights the strides Missouri American Water (MAW) Company - St. Louis County Central Plant has made since they were approved as a Partner. These include:

- In 2008, Missouri American Water Company St. Louis County Central Plant recycled 6,000 pounds of paper, 4,000 pounds of cardboard, 240 pounds of aluminum, 150 pounds of plastics, 27,000 pounds of scrap metal, 150 fluorescent bulbs, 15,000 pounds of used oil, and 11 pounds of batteries...
- Mercury thermometers from the facility's lab have been replaced with non-mercury thermometers. The old thermometers were recycled.
- Missouri American Water Company St. Louis County Central Plant has replaced their solvent based parts washer with an aqueous based washer which does not emit air pollutants or generate a potential hazardous waste.

Missouri American Water Company - St. Louis County Central Plant also completed several additional objectives that strive to protect the environment:

- The facility has installed a chlorine gas scrubber to prevent chlorine gas leaks.
- The facility installed a variable frequency drive (VFD) on the #8 intake pump for the B intake. This will result in energy savings and increase the efficiency of the water treatment process.

These items reduced pollution as well as saved money. Missouri American Water Company – St. Louis County Central Plant is commended for its efforts. We would like to publicize your company's efforts on our website and possibly in various publications. Please let us know if this would be a problem.

Sincerely,

DEPARTMENT OF NATURAL RESOURCES

Original signed by Lucy Thompson

Lucy Thompson, Gatekeeper Department of Natural Resources

c: Keith Bertels